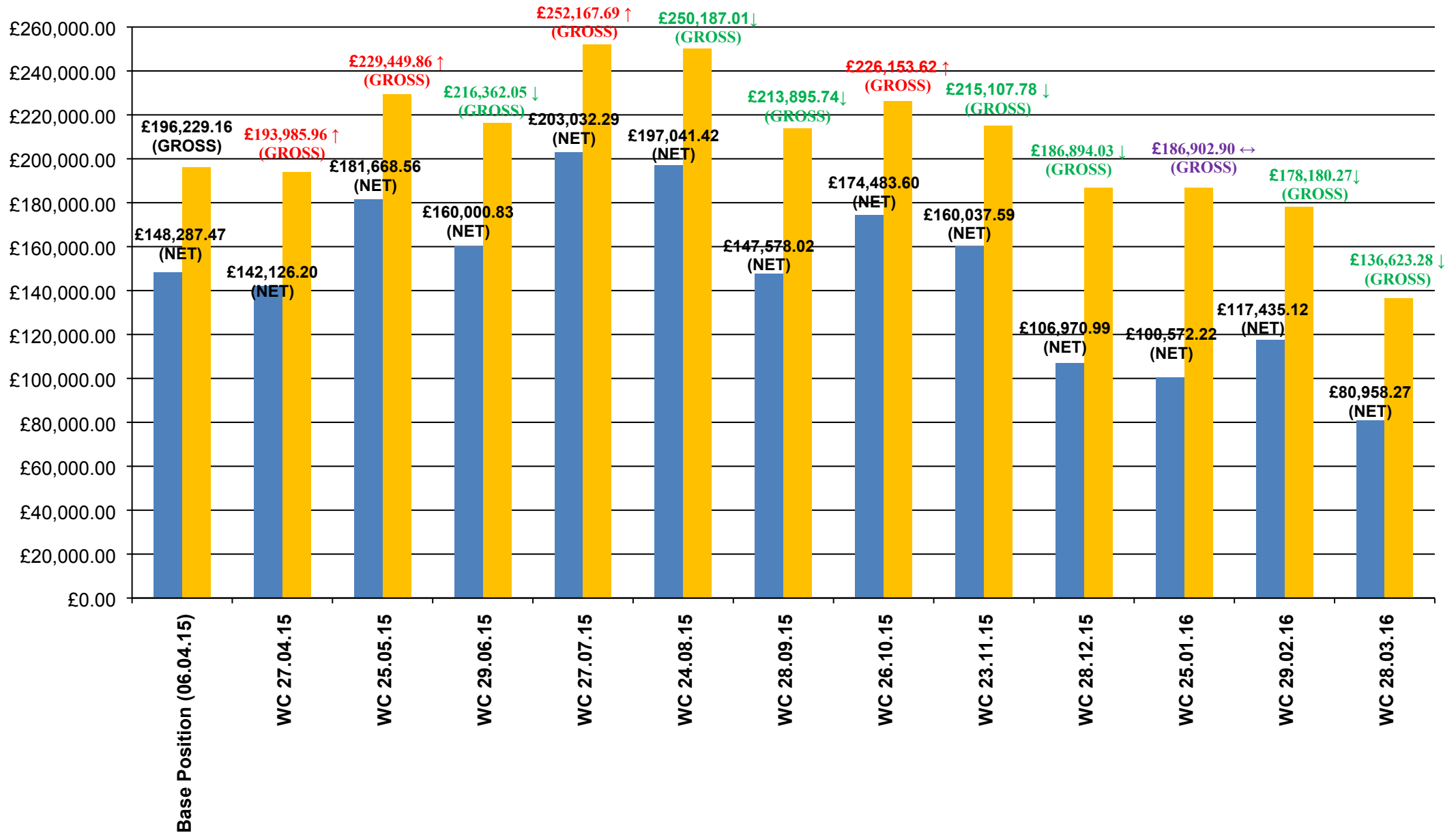


Current Tenant Balance Monthly 2015-2016



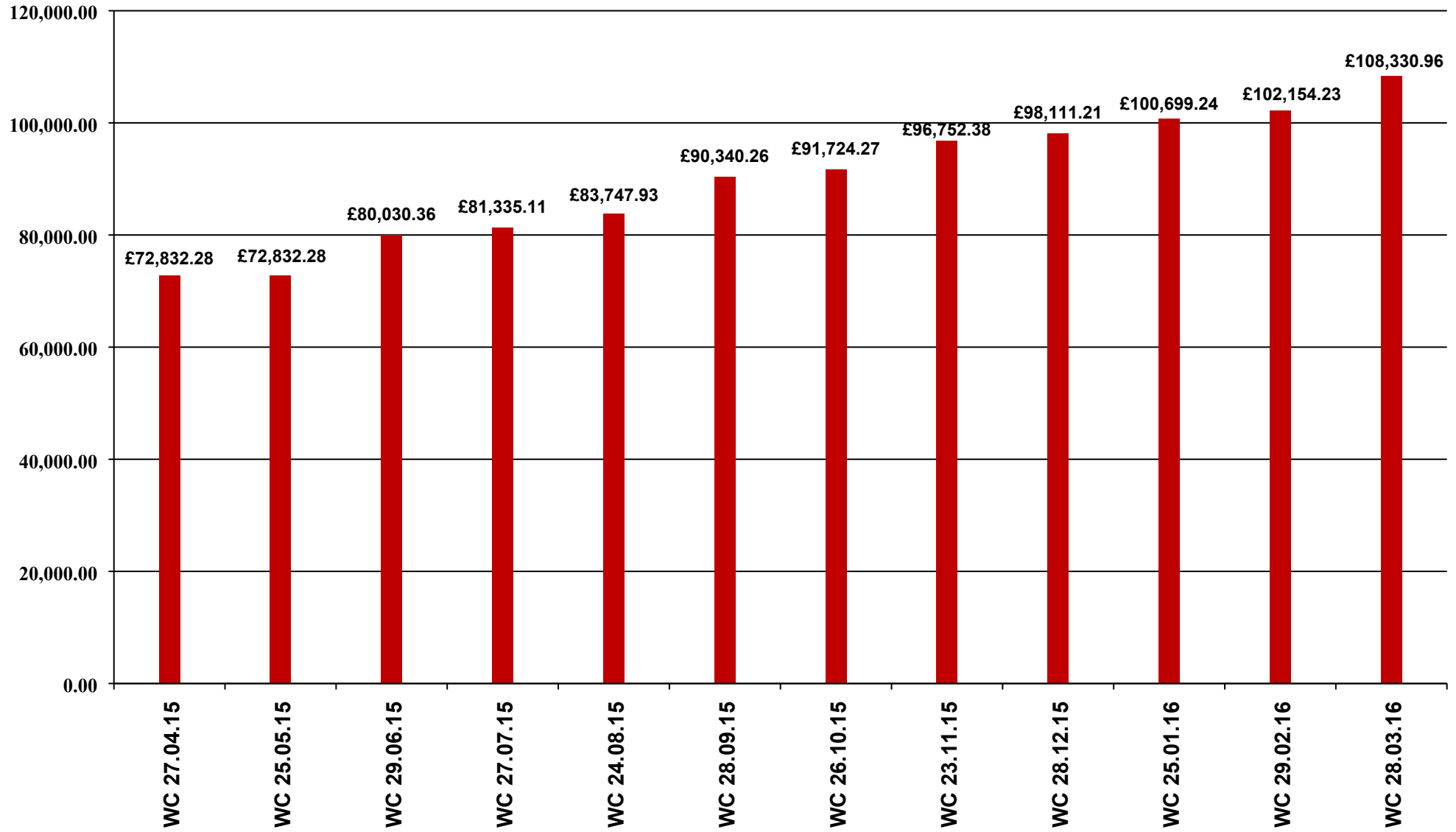
Month	April	May	June	July	August	September	October	November	December
Arrears (Net)	£142,126.20	£181,668.56	£160,000.83	£203,032.29	£197,041.42	£147,578.02	£174,483.60	£160,037.59	£106,970.99
Arrears as % of Annual Rent Debit	2.8%	3.6%	3.2%	4%	3.9%	2.9%	3.5%	3.2%	2.1%
Month	January	February	March						
Arrears (Net)	£100,572.22	£117,435.12	£80,958.27						
Arrears as % of Annual Rent Debit	1.9%	2.3%	1.6%						

Month	April	May	June	July	August	September	October	November	December
Arrears (Gross)	£193,985.96	£229,449.86	£216,362.05	£252,167.69	£250,187.01	£213,895.74	£226,153.62	£215,107.78	£186,894.03
Arrears as % of Annual Rent Debit	3.8%	4.5%	4.3%	5%	4.9%	4.2%	4.5%	4.2%	3.7%
Month	January	February	March						
Arrears (Gross)	£186,902.90	£178,180.27	£136,623.28						
Arrears as % of Annual Rent Debit	3.7%	3.5%	2.7%						

Summary of performance:

- Target set by Committee for 2015-16 was 3.5% (Net Arrears) – Actual Performance was 1.6% (Net arrears) which is considerably in excess of target.
- The national Arrears Collection - Key Performance Indicator comparison is measured on Gross Arrears and our final figure of 2.7% places the Council in the third quartile nationally.

Former Tenant Balance 2015-2016



No. Arrears Cases (Former Tenants)

